y 2020 CATERING SERVICES LIMITED

21st May 2020

Dear Parent / Guardian

The entire world has been affected by the current Covid-19 pandemic and this has forced countries to take unprecedented steps including strict lockdowns to restrict people's movements so as to prevent people becoming infected and to reduce the speed of the spread of the virus through the population. Harrison Catering Services hope that you and your family have kept safe and well during these times.

As the first cautious steps are taken to ease the lockdown, preparations are being made to re-open the schools / colleges and for some catering services to be provided.

Harrison Catering Services has continued to provide a catering service for a number of our clients that were open for key workers children. We have followed government guidance throughout the current pandemic crisis so as to reduce the risk of spreading Covid-19. The guidance from the government continues to be subject to regular updates and changes as more is understood about Covid-19 and as the number of reported cases starts to fall.

Since the start of the Covid-19 outbreak, one message has been made very clear to help reduce the risk of becoming infected or spreading the infection and that is regular hand washing. Normal food hygiene procedures involve regular hand washing and additional hand washing procedures have been introduced for Harrison Staff to help stop the spread of the Covid-19 infection.

Similarly, normal cleaning procedures in the kitchen maintain good hygiene standards and prevent food poisoning and some additional preventative cleaning measures have been introduced to reduce the risk of spreading Covid-19 and these will be implemented in the kitchen.

Social distancing (keeping 2 metres apart from other people) is another key area to help reduce the spread of Covid-19. When kitchens re-open, social distancing measures will be followed by catering staff.

Wearing of Personal Protective Equipment (PPE) to protect against Covid-19 in the kitchen has been the subject of much discussion and government guidance is and will be followed.

The menu and food offer may be temporarily different from that which has been made in the past to ensure food service can safely be made, including kitchen production and due to availability of some food supplies. The food service will return to normal as soon the Company is allowed to operate in the same way as it did before the start of the current pandemic.

Our communication with parents/guardians of children with allergens will take place through telephone and email channels to maintain social distancing, in place of face to face meetings.

The safe feeding of your child and all staff at the school/college is paramount in all that we do. The company will continue to monitor official guidance and work with the school/college to implement any changes that are published so as to protect children who are served with food from the school / college kitchen and its staff.

Thank you for your continued support. Please stay safe and well from us all at Harrison.

Stuart Dye Hygiene & Safety Manager

